

ADOPTING TECHNICAL AND HUMAN SYSTEMS FOR PRODUCTIVITY ENHANCEMENT IN MANUFACTURING

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ABSTRACT

This study describes how best organisations can adopt technical and human systems in order to achieve higher levels of productivity. The study conducted in eight manufacturing firms, indicated that productivity growth of organisations was statistically more correlated with adoption of human systems than the adoption of technical systems. It was also found that organisations which had adopted an integrated approach to technical and human systems were more productive than organisations which lacked an integration of the two systems.