

## EXECUTIVE SUMMARY

Import cargo clearance process of Sri Lanka, is subject to many disturbance due to the container traffic at Colombo harbor. The main focus of this report is to propose a system to reduce the container traffic at Colombo port. During the chapter 01 of the project report it brings about brief introduction about Sri Lanka Customs, its objective and functions. The chapter, further focus about the components of the project, which are going to analyze in detail later on as solutions for the container traffic at Colombo port. The techniques which are going to follow during the project and different phases of it is discussed under the project methodology. Significant of the study will provide clear understanding about the beneficial generated for the stakeholder upon completion of the project.

Chapter 2 of the report focused on Organizational layout of Sri Lanka Customs focusing Preventive Directorate, which is responsible for overlook the Customs functions within Colombo harbour. Micro and Macro environment analysis provided through SWOT and PESTEL analyzing techniques respectively. Collected data during the field survey presented in scientific manner in order to describe the key problem and realize other surrounding facts leading to the container traffic.

Development of logistic sector with the rapid development of international trade and cross boarder movement of goods is discussed during the chapter 3. The chapter further elaborates the significant of containerize cargo in logistics operation and increase of global container port traffic with the development of trade. Four components of the project discussed in detail according to worldwide accepted management theories, compared with other international studies in order to create the study frame work and build up the platform for detail analysis in upcoming chapters.

Project objectives and the components of the project were discussed in detail during the chapter 04. The chapter consists with in depth analysis of current situation analysis, process improvements, work shifts rearrangement, building awareness among support staff and infrastructure development which are presented as determining factors reducing container traffic. The discussion further focused on resource allocation, cost benefit analysis, project output and outcome over selected project components.

During the chapter 5, it focused about discussion upon identified project component. After carefully analyzing about them during the chapter 4, now it discussed about developments of such components in order to attain the reduction in container traffic. During the chapter

it will clearly point out how the identified components positively contributing towards the reduction in container traffic. Finally recommendations with regard to each activity under project components, discussed in detail in order to develop a system to reduce the container traffic at Colombo port.