

REFERENCES

- Abbasi, M. (2017). Towards socially sustainable supply chains – themes and challenges. *European Business Review*, 29(3), 261-303. <https://doi.org/10.1108/EBR-03-2016-0045>
- Abdallah Z. S., Du L., & Webb J. I. (2017). Data preparation. *Springer*.
- Abdul-Rashid, S.H., Sakundarini, N., Raja Ghazilla, R.A. & Thurasamy, R. (2017). The impact of sustainable manufacturing practices on sustainability performance: Empirical evidence from Malaysia, *International Journal of Operations & Production Management*, 37(2), 182-204.
- Abrahams, G. (2017). Constructing definitions of sustainable development, *Smart and Sustainable Built Environment*, 6(1), 34-47. <https://doi.org/10.1108/SASBE-03-2017-0009>
- Agussani, A., & Akrim, A. (2020). Enhancing social performance of NGOs operation in Indonesia through external positive pressure: mediating role of orientation dimensions and sustainable practices. *Journal of Security and Sustainability Issues*, 10, 108-122.
- Agyabeng-Mensah, Y., & Tang, L. (2021). The relationship among green human capital, green logistics practices, green competitiveness, social performance and financial performance. *Journal of Manufacturing Technology Management*, 32(7), 1377-1398. <https://doi.org/10.1108/JMTM-11-2020-0441>
- Aitken Spence PLC. (2022). A Shared purpose: Annual report 2021-2022. Retrieved from: https://spencenet.sharepoint.com/sites/aitken_public/ANNUAL_REPORT/Forms/AllItems.aspx?id=%2Fsites%2Faitken%5Fpublic%2FANNUAL%5FREPORT%2F2483%20Aitken%20Spence%20AR%202021%20%2D%202022%20%28High%20Res%29%2Epdf&parent=%2Fsites%2Faitken%5Fpublic%2FANNUAL%5FREPORT&p=true&ga=1
- Alazzani, A., Hassanein, A. & Aljanadi, Y. (2017). Impact of gender diversity on social and environmental performance: evidence from Malaysia. *Corporate Governance*, 17(2), 266-283. DOI 10.1108/CG-12-2015-0161

- Alghababsheh, M. & Gallear, D. (2022). Social sustainability in the supply chain: a literature review of the adoption, approaches and (un)intended outcomes. *Management & Sustainability: An Arab Review*, 1(1), 84-109. <https://doi.org/10.1108/MSAR-01-2022-0003>
- Alghababsheh, M., & Gallear, D. (2021). Socially sustainable supply chain management and suppliers' social performance: the role of social capital. *Journal of Business Ethics*, 173(1). DOI:10.1007/s10551-020-04525-1
- AL-Shboul, M.A., Garza-Reyes, J.A., & Kumar, V. (2018). Best supply chain management practices and high-performance firms: The case of Gulf manufacturing firms. *International Journal of Productivity and Performance Management*, 67(9), 1482-1509. <https://doi.org/10.1108/IJPPM-11-2016-0257>
- Arfaoui, N., Hofaidhllaoui, M. & Chawla, G. (2020). Social performance of the company: An explanation centralized on the social and technological factors. *EuroMed Journal of Business*, 15(1), 102-126. <https://doi.org/10.1108/EMJB-03-2018-0024>
- Arslan, M. (2020). Corporate social sustainability in supply chain management: a literature review. *Journal of Global Responsibility*, 11(3), 233-255. <https://doi.org/10.1108/JGR-11-2019-0108>
- Ashby, A., Leat, M. & Hudson-Smith, M. (2012). Making connections: a review of supply chain management and sustainability literature. *Supply Chain Management*, 17(5), 497-516. <https://doi.org/10.1108/13598541211258573>
- Awaysheh, A. & Klassen, R.D. (2010). The impact of supply chain structure on the use of supplier socially responsible practices. *International Journal of Operations & Production Management*, 30(12), 1246-1268. <https://doi.org/10.1108/01443571011094253>
- Balbinot, Z., & Borim-De-Souza, R. (2012). Sustainable development and sustainability as quasi-objects of study in management: A search for styles of reasoning. *Management Research*, 10(3), 153-186. <https://doi.org/10.1108/1536-541211273856>
- Baliga, R., Raut, R.D. & Kamble, S.S. (2020). Sustainable supply chain management practices and performance: An integrated perspective from a developing economy.

Management of Environmental Quality, 31(5), 1147-1182.
<https://doi.org/10.1108/MEQ-04-2019-0079>

- Barratt, M., & Oke, A. (2007). Antecedents of supply chain visibility in retail supply chains: A resource-based theory perspective. *Journal of Operations Management*, 25,1217–1233.
- Bartlett, P. A., Julien, D. M., & Baines, T. S. (2007). Improving supply chain performance through improved visibility. *The International Journal of Logistics Management*, 18(2), 294-313.
- Barreto, I. (2013). Dynamic capabilities: a review of past research and an agenda for the future. *Journal of Management* 36, 256. DOI: 10.1177/0149206309350776
- Bazillier, R., & Vauday, J. (2009). The Greenwashing Machine: is CSR more than Communication. *RePEc*.
- Best workplaces in Sri Lanka (2019, July 01). Retrieved from: <https://lmd.lk/bestworkplacesinsrilanka/>
- Bingham, J. B., Jr, W. G. D., Smith, I., & Adams J. L. (2011). A Stakeholder Identity Orientation Approach to Corporate Social Performance in Family Firms. *Journal of Business Ethics*, 99(4) 565-585, DOI:10.1007/s10551-010-0669-9
- Brandix Apparel Limited. (2021). Driven by Purpose: Sustainability Report 2020 – 2021. Retrieved from: <https://brandix.com/images/brandix-sustainability-report-2020-21.pdf>
- Bricks, D. F. & Malhotra, N. K (2016). Marketing Research. An applied approach. *England: Pearson Education Limited*.
- Busco, C., Giovannoni, E., Granà, F. & Izzo, M.F. (2018). Making sustainability meaningful: aspirations, discourses and reporting practices. *Accounting, Auditing & Accountability Journal*, 31(8), 2218-2246. <https://doi.org/10.1108/AAAJ-04-2017-2917>
- Busse, C., Schleper, M.C., Weilenmann, J. & Wagner, S.M. (2017). Extending the supply chain visibility boundary: Utilizing stakeholders for identifying supply chain

- sustainability risks. *International Journal of Physical Distribution & Logistics Management*, 47(1), 18-40. <https://doi.org/10.1108/IJPDLM-02-2015-0043>
- Caoa, M., & Zhang, Q. (2011). Supply chain collaboration: Impact on collaborative advantage and firm Performance. *Journal of Operations Management*, 29, 163–180.
- Caridi, M., Perego, A. & Tumino, A. (2013). Measuring supply chain visibility in the apparel industry. *Benchmarking: An International Journal*, 20(1),25- 44. <https://doi.org/10.1108/14635771311299470>
- Chakroun, S., Salhi, B., Ben Amar, A. & Jarboui, A. (2020). The impact of ISO 26000 social responsibility standard adoption on firm financial performance: Evidence from France. *Management Research Review*, 43(5), 545-571. <https://doi.org/10.1108/MRR-02-2019-0054>
- Chang, W., Ellinger, A. E., & Blackhurst, J. (2015). A contextual approach to supply chain risk mitigation. *The International Journal of Logistics Management* 26(3). DOI:10.1108/IJLM-02-2014-0026
- Chen, I.J. & Kitsis, A.M. (2017). A research framework of sustainable supply chain management: The role of relational capabilities in driving performance. *The International Journal of Logistics Management*, 28(4), 1454-1478. <https://doi.org/10.1108/IJLM-11-2016-0265>
- Chowdhury, M.M.H., Quaddus, M. & Agarwal, R. (2019). Supply chain resilience for performance: role of relational practices and network complexities. *Supply Chain Management*, 24(5), 659-676. <https://doi.org/10.1108/SCM-09-2018-0332>
- Clarkson, M. B. E. (1995). A stakeholder framework for analyzing and evaluating corporate social performance. *Academy of Management Review*, 20(1), 92-117.
- Croom, S., Vidal, N., Spetic, W., Marshall, D. & McCarthy, L. (2018). Impact of social sustainability orientation and supply chain practices on operational performance. *International Journal of Operations & Production Management*, 38(12), 2344-2366. <https://doi.org/10.1108/IJOPM-03-2017-0180>

- Cummings, L. and Patel, C. (2009). Chapter 2 Stakeholder literature review. Managerial Attitudes toward a Stakeholder Prominence within a Southeast Asia Context (19), *Emerald Group Publishing Limited, Bingley*, 17-51.
- De Menezes, L.M., Escrig-Tena, A.B. & Bou-Lllusar, J.C. (2022). Sustainability and Quality Management: has EFQM fostered a Sustainability Orientation that delivers to stakeholders? *International Journal of Operations & Production Management*, 42(13), 155-184. <https://doi.org/10.1108/IJOPM-10-2021-0634>
- DeLone, W., & McLean, E. (2003). The DeLone and McLean Model of information systems success: a ten-year update. *Journal of Management Information Systems*, 19(4), 9-30. DOI:10.1080/07421222.2003.11045748
- Dissanayake, D., Tilt, C. & Qian, W. (2019). Factors influencing sustainability reporting by Sri Lankan companies. *Pacific Accounting Review*, 31(1), 84-109. <https://doi.org/10.1108/PAR-10-2017-0085>
- Doloi, H. (2012). Assessing stakeholders' influence on social performance of infrastructure projects. *Facilities*, 30 (11/12), 531-550. <https://doi.org/10.1108/02632771211252351>
- Ehnert, I. A. B. & Harry, W. E. (2012). Recent Developments and Future Prospects on Sustainable Human Resource Management: Introduction to the Special Issue. *Management revue* 23(3), 221-238. DOI:10.2307/41783719
- Eisenhardt, K. M. (1989). Building theories from case study research. *Academy of Management Review*, 14(4), 532-550.
- Eizenberg, E., & Jabareen, Y. (2017). Social sustainability: a new conceptual framework. *Sustainability*, 9(68). doi:10.3390/su9010068
- El-Ansary, A.I. (2006). Marketing strategy: taxonomy and frameworks. *European Business Review*, 18(4), 266-293. <https://doi.org/10.1108/09555340610677499>
- Elkington, J. (1998). Partnerships from cannibals with forks: the triple bottom line of 21st century business. *Environmental quality management*.
- Ellram, L. M., & Cooper, M. C. (2014). Supply chain management: it's all about the Journey, not the destination. *SCM: Journey*, 50(1)

- Fawcett, S.E., McCarter, M.W., Fawcett, A.M., Webb, G.S., & Magnan, G.M. (2015). Why supply chain collaboration fails: the socio-structural view of resistance to relational strategies. *Supply Chain Management*, 20(6), 648-663. <https://doi.org/10.1108/SCM-08-2015-0331>
- Fowler, S. J., & Hope, C. (2007). Incorporating sustainable business practices into company strategy. *Business Strategy and the Environment*, 16, 26-38.
- Freeman, R. E., Dmytriyev, S. D., & Phillips, R. A. (2021). Stakeholder theory and the resource-based view of the Firm. *Journal of Management*, 47(7), 1757-1770.
- Gali, N., Niemand, T., Shaw, E., Hughes, M., Kraus, S., & Brem, A. (2020). Social entrepreneurship orientation and company success: the mediating role of social performance. *Technological Forecasting and Social Change*, 160. <https://doi.org/10.1016/j.techfore.2020.120230>
- Galuppo, L., Gorli, M., Scaratti, G., & Kaneklin C. (2014). Building social sustainability: multi-stakeholder processes and conflict management. *Social Responsibility Journal*, 10(4),685-701.
- Gimenez, C., & Tachizawa, E.M. (2012). Extending sustainability to suppliers: a systematic literature review. *Supply Chain Management*, 17(5), 531-543. <https://doi.org/10.1108/13598541211258591>
- Golicic, S. L., & Smith, C. D. (2013). A Meta-Analysis of Environmentally Sustainable Supply Chain Management Practices and Firm Performance. *Journal of supply chain management*, 49(2). DOI:10.1111/jscm.12006
- Grum, B., & Kobal Grum, D. (2020). Concepts of social sustainability based on social infrastructure and quality of life. *Facilities*, 38(11/12), 783-800. <https://doi.org/10.1108/F-04-2020-0042>
- Hair, J. F., Hult, G. T. M., Ringle, C., & Sarstedt, M. (2014). A primer on partial least squares structural equation modeling (PLS-SEM). USA: Sage Publications, Inc.
- Hale, J., Legun, K., Campbell, H., & Carolan, M. (2019). Social sustainability indicators as performance. *Geoforum*, 103, 47-55.

- Hale, J., Legun, K., Campbell, H., & Carolan, M. (2019). Social sustainability indicators as performance. *Geoforum*, *103*, 47-55.
- Hart, S.L. (1995). A natural-resourced-based view of the firm. *Academy of Management Review*, *20*(4), 986-1014.
- Hart, S.L. (1997). Beyond greening: strategies for a sustainable world. *Harvard Business Review*, *75* (1), 68-75.
- Hart, S.L. and Christensen, C.M. (2002). The great leap: driving innovation from the base of the pyramid. *MIT Sloan Management Review*, *44*(1), 51-56.
- Hart, S.L. and Dowell, G. (2011). A natural-resource-based view of the firm: fifteen years after. *Journal of Management*, *37*(5), 1464-1479.
- Hayleys Fabric PLC. (2022). Bold Leaps Ahead: Annual report 2021-2022. Retrieved from: https://www.hayleysfabric.com/media/uploads/annual-reports/Hayleys_Fabric_AR_2021_22.pdf
- Høgevoid, N. M., & Svensson, G. (2012). A business sustainability model: a European case study. *Journal of Business & Industrial Marketing*, *27*(2), 142–151. <https://doi.org/10.1108/08858621211197001>
- Høgevoid, N.M., Svensson, G., Klopper, H.B., Wagner, B., Valera, J.C.S., Padin, C., Ferro, C. and Petzer, D. (2015). A triple bottom line construct and reasons for implementing sustainable business practices in companies and their business networks, *Corporate Governance*, *15*(4), 427-443. <https://doi.org/10.1108/CG-11-2014-0134>
- Horisch, J., & Tenner, I. (2020). How environmental and social orientations influence the funding success of investment-based crowdfunding: The mediating role of the number of funders and the average funding amount. *Technological Forecasting and Social Change*, 161.
- Hutchins, M. J., & Sutherland, J. W. (2008). An exploration of measures of social sustainability and their application to supply chain decisions. *Journal of Cleaner Production*, *16*, 1688–1698
- In, J. (2017). Introduction of a pilot study. *Korean Journal of Anesthesiology*, *70*(6).

- Jajja, M.S.S., Asif, M., Montabon, F.L. & Chatha, K.A. (2019). The influence of institutional pressures and organization culture on Supplier Social Compliance Management Systems. *International Journal of Physical Distribution & Logistics Management*, 49(5), 552-574. <https://doi.org/10.1108/IJPDLM-11-2017-0359>
- John Keells Holdings PLC. (2022). The Strength of Fundamentals - Annual report 2021-2022. Retrieved from: https://www.keells.com/resource/reports/annual-reports/John_Keells_Holdings_PLC_AR_2021_22_CSE.pdf
- Jusoh, R., Yahya, Y., Zainuddin, S. & Asiaei, K. (2021). Translating sustainability strategies into performance: does sustainability performance management matter? *Meditari Accountancy Research*. <https://doi.org/10.1108/MEDAR-02-2021-1203>
- Kahkonen, A. K., Lintukangas, K. & Hallikas, J. (2018). Sustainable supply management practices: making a difference in a firm's sustainability performance. *Management: An International Journal*, 23(6).518-530.
- Kapil, A. R. (2018). Methods of missing value treatment and their effect on the accuracy of classification models.
- Kaur, M., Singh, K., & Singh, D. (2019). Synergetic success factors of total quality management (TQM) and supply chain management (SCM): A literature review. *International Journal of Quality & Reliability Management*, 36(6), 842-863. <https://doi.org/10.1108/IJQRM-11-2017-0228>
- Khan, M., Ajmal, M., Hussain, M., & Helo, P. (2018). Barriers to social sustainability in the health-care industry in the UAE. *International Journal of Organizational Analysis*, 26(3), 450-469. <https://doi.org/10.1108/IJOA-05-2017-1164>
- Kitsis, A.M. & Chen, I.J. (2020). Do motives matter? Examining the relationships between motives, SSCM practices and TBL performance. *Supply Chain Management*, 25(3), 325-341. <https://doi.org/10.1108/SCM-05-2019-0218>
- Klassen, R. D., & Vereecke, B. (2012). Social issues in supply chains: capabilities link responsibility, risk (opportunity), and performance. *International Journal of Production Economics*, 140(1), 103-115
- Kleindorfer, P. R., Singhal, K., & Wassenhove L. N. V. (2005). Sustainable operations management. *Production and Operations Management*, 14(4), 482–492.

- Koksal, D., Strahle, J., Muller, M., & Freise, M. (2017). Social sustainable supply chain management in the textile and apparel industry- a literature review. *Sustainability*, 9(100). doi:10.3390/su9010100
- Lathabhavan, R. (2022). Sustainable business practices and challenges in Asia: a systematic review. *International Journal of Organizational Analysis*, 30(3), 778-794. <https://doi.org/10.1108/IJOA-04-2020-2121>
- Lado, A.A., Paulraj, A., & Chen, I.J. (2011). Customer focus, supply-chain relational capabilities and performance: Evidence from US manufacturing industries. *The International Journal of Logistics Management*, 22(2), 202-221. <https://doi.org/10.1108/09574091111156550>
- Lahiru, N. (2022). What we know so far about the Arimac tragedy. Retrieved from: <https://readme.lk/arimac-tragedy-mihiran-chathuranga/>
- Lange, D. and Bundy, J. (2018). The Association between Ethics and Stakeholder Theory in Sustainability. *Stakeholder Governance and Corporate Social Responsibility*, 38, Emerald Publishing Limited, Bingley, 365-387.
- Li, S., Ragu-Nathan, B., Ragu-Nathan, T.S., & Rao, S. S. (2006). The impact of supply chain management practices on competitive advantage and organizational performance. *Omega*, 34, 107 – 124.
- Mani, V., Agrawal, R. & Sharma, V. (2015). Social sustainability in the supply chain: analysis of enablers. *Management Research Review*, 38(9), 1016-1042. <https://doi.org/10.1108/MRR-02-2014-0037>
- Marshall, D., McCarthy, L., Heavey, C., & McGrath, P. (2015a). Environmental and social supply chain management sustainability practices: construct development and measurement. *Production Planning and Control* 26(8)673-690. DOI:10.1080/09537287.2014.963726
- Marshall, D., McCarthy, L., McGrath, P. & Claudy, M. (2015b). Going above and beyond: how sustainability culture and entrepreneurial orientation drive social sustainability supply chain practice adoption. *Supply Chain Management*, 20(4), 434-454. <https://doi.org/10.1108/SCM-08-2014-0267>

- McDougall, N., Wagner, B. & MacBryde, J. (2022). Leveraging competitiveness from sustainable operations: frameworks to understand the dynamic capabilities needed to realise NRBV supply chain strategies. *Supply Chain Management*, 27(1),12-29. <https://doi.org/10.1108/SCM-11-2018-0393>
- McDougall, N., Wagner, B. & MacBryde, J. (2019). An empirical explanation of the natural-resource-based view of the firm, *Production Planning & Control*, 1366-1382. DOI: 10.1080/09537287.2019.1620361
- Memon, M. A., Ramayah, T., Cheah, J., Ting, H., Chuah, F., & Cham, T. H. (2021). PLS-SEM statistical programs: a review, *Journal of Applied Structural Equation Modeling*, 5(1). DOI: 10.47263/JASEM.5(1)06
- Metilda, M. R., & Vivekanandan, K. (2011). Impact of Supply Chain Management practices on the competitive advantage of Indian retail supermarkets. *International Journal of Logistics Systems and Management*, 9(2).
- Miemczyk, J., Howard, M. & Johnsen, T.E. (2016). Dynamic development and execution of closed-loop supply chains: a natural resource-based view. *Supply Chain Management*, 21(4), 453-469. <https://doi.org/10.1108/SCM-12-2014-0405>
- Milne, M. J., & Gray R. (2007). *Prospects for Sustainability Reporting*. 10.4324/NOE0415384889.ch10
- Mirzaei, S., Shokouhyar, S. & Shokoohyar, S. (2022). Exploring trade-offs between basic and advanced sustainable supply chain practices among consumer electronics: a social media analytics approach. *The International Journal of Logistics Management*, <https://doi.org/10.1108/IJLM-03-2021-0191>
- Morgan, T.R., Richey Jr, R.G. & Ellinger, A.E. (2018). Supplier transparency: scale development and validation, *The International Journal of Logistics Management*, 29(3), 959-984. <https://doi.org/10.1108/IJLM-01-2017-0018>
- Nakamba, C.C., Chan, P.W. & Sharmina, M. (2017) How does social sustainability feature in studies of supply chain management? A review and research agenda. *Supply Chain Management*, 22(6), 522-541. <https://doi.org/10.1108/SCM-12-2016-0436>

- Nath, V. & Agrawal, R. (2020). Agility and lean practices as antecedents of supply chain social sustainability. *International Journal of Operations & Production Management*, 40(10), 1589-1611. <https://doi.org/10.1108/IJOPM-09-2019-0642>
- Papoutsis, A. & Sodhi M.S., (2020). Does disclosure in sustainability reports indicate actual sustainability performance? *Journal of Cleaner Production*. <https://doi.org/10.1016/j.jclepro.2020.121049>.
- Parmar, B., Freeman, R. E., Harrison, J. S. & Purnell A. C. (2010). Stakeholder Theory: The State of the Art. *The Academy of Management Annals*, 3(1), 403-445. DOI:10.1080/19416520.2010.495581
- Patabandige, P. M. J., & Galahitiyawe, N. W. K. (2021). The Impacts of Supply Chain Transparency, Information Processing Capability and Sustainable Supply Chain Collaboration on Environmental Performance. *Sri Lankan Journal of Management*, 26(1). 1-39.
- Perera, G. D. N. (2014). Impact of Employee-Organization Congruence on Job Satisfaction and Job Performance among Factory Employees in the Sri Lankan Large Apparel Sector. Proceedings of the HR Conference – 2014, 01(01).
- Poveda, C., & Lipsett, M. (2014). Surface mining operations in oil sands: Establishing sustainable development indicators (SDIs). *Southampton: WIT Press*.
- Ranjbari, M., Esfandabadi, Z. S., Zanetti, M. C., Scagnelli, S. D., Siebers, P., Aghbashlo, M., Peng, W., Quatraro, F., & Tabatabaei, M. (2021). Three pillars of sustainability in the wake of COVID-19: A systematic review and future research agenda for sustainable development. *Journal of Cleaner Production*, 297. <https://doi.org/10.1016/j.jclepro.2021.126660>
- Renko, S. (2018). The Concept of Sustainable Development. *Emerald Publishing Limited, Bingley*, 29-52. <https://doi.org/10.1108/978-1-78754-038-520180003>
- Rodrigo, P. & Duran, I. J. (2021). Why Does Context Really Matter? Understanding Companies' Dialogue with Fringe Communities. *Sustainability*, 13(2), 999. <https://doi.org/10.3390/su13020999>

- Rogerson, M. & Parry, G.C. (2020). Blockchain: case studies in food supply chain visibility. *Supply Chain Management*, 25(5), 601-614. <https://doi.org/10.1108/SCM-08-2019-0300>
- Roy, V. (2021). Contrasting supply chain traceability and supply chain visibility: are they interchangeable? *The International Journal of Logistics Management*, 32(3), 942-972. <https://doi.org/10.1108/IJLM-05-2020-0214>
- Sadeghi, G., Arabsalehi, M., & Hamavandi, M. (2016). Impact of corporate social performance on financial performance of manufacturing companies (IMC) listed on the Tehran Stock Exchange. *International Journal of Law and Management*, 58(6), 634-659. <https://doi.org/10.1108/IJLMA-06-2015-0029>
- Sandberg, J. & Alvesson M. (2011). Ways of constructing research questions: gap-spotting or problematization. *Organization*, 18(1), 23–44. DOI: 10.1177/1350508410372151
- Saqib, Z.A. & Zhang, Q. (2021), Impact of sustainable practices on sustainable performance: the moderating role of supply chain visibility, *Journal of Manufacturing Technology Management*, 32(7), 1421-1443. <https://doi.org/10.1108/JMTM-10-2020-0403>
- Saunders, M., Lewis, P. & Thornhill, A. (2009). *Research methods for business students*. Harlow: Pearson Education Limited
- Saunders, M., Lewis, P. & Thornhill, A. (2016). *Research methods for business students*. Harlow: Pearson Education Limited
- Sekaran, U., & Bougie, R. (2016). *Research methods for business: A skill building approach*. New York: John Wiley & Sons.
- Sharma, S., & Henriques, I. (2005). Stakeholder influences on sustainability practices in the Canadian forest products industry. *Strategic Management Journal* 26(2), 159 – 180. DOI:10.1002/smj.439
- Shaukat, A., Qiu, Y., & Trojanowski, G. (2015). Board attributes, corporate social responsibility strategy, and corporate environmental and social performance. *Journal of Business Ethics*.

- Shmueli, G., & Koppius, O. R. (2011). Predictive analytics in information systems research. *MIS quarterly*, 35(3), 553-572.
- Shou, Y., Shao, J., Lai, K., Kang, M., & Park, Y. (2019). The impact of sustainability and operations orientations on sustainable supply management and the triple bottom line. *Journal of Cleaner Production*, 240(10).
- Silva, M.E., Alves, A.P.F., Dias, P. & Nascimento, L.F.M. (2022). The role of orientation towards sustainability in supply chains: Insights from empirical experiences. *Benchmarking: An International Journal*, 29(1), 305-324. <https://doi.org/10.1108/BIJ-07-2017-0184>
- Simatupang, T. M., Sandroto, V. I., & Lubis, H.S. B. (2004). Supply chain coordination in a fashion firm. *Supply Chain Management: An International Journal*, 9(3), 256-268.
- Simatupang, T.M., & Sridharan, R. (2002). The collaborative supply chain. *International Journal of Logistics Management*, 13(1), 15–30.
- Simatupang, T.M., & Sridharan, R. (2008). Design for supply chain collaboration. *Business Process Management Journal*, 14(3), 401-418.
- Sony, M. (2019). Implementing sustainable operational excellence in organizations: an integrative viewpoint. *Production & Manufacturing Research*, 7(1), 67-87. DOI: 10.1080/21693277.2019.1581674
- Sri Lanka Standards Institution (2021). Sri Lanka Standards Catalogue 2021. Retrieved from: https://www.slsi.lk/images/downloads/DNI_Catalogue_and_INDEX/Catalogue-2021.pdf
- Sudeeptha, K. A. D.I., & Galahitiyawe, N. W. K. (2020) The impact of stakeholder pressure on the adoption of green practices by manufacturing firms.
- Sudusinghe, J. I. & Jayaratne, R. P. (2017). Social Sustainability Reporting in the Sri Lankan Apparel Supply Chain. R4TLI Conference Proceedings 2017.

- Svensson, G. & Wagner, B. (2012). Business sustainability and E-footprints on Earth's life and ecosystems: generic models. *European Business Review*, 24(6), 543-552. <https://doi.org/10.1108/09555341211270555>
- Svensson, G., Ferro, C., Hogevoid, N., Padin, C. & Sosa Varela, J.C. (2018). Developing a theory of focal company business sustainability efforts in connection with supply chain stakeholders. *Supply Chain Management*, 23(1), 16-32. <https://doi.org/10.1108/SCM-12-2015-0461>
- Talgaswatte, P. (2010, March 4). The importance of ISO 26000. Daily News. <http://archives.dailynews.lk/2001/pix/PrintPage.asp?REF=/2010/03/04/bus25.asp>
- Tate, W. L., & Bals, L. (2018). Achieving Shared Triple Bottom Line (TBL) Value Creation: Toward a Social Resource-Based View (SRBV) of the Firm. *Journal of Business Ethics*, 152, 803-826.
- Thoradeniya, P., Lee, J., Tan, R. & Ferreira, A. (2015). Sustainability reporting and the theory of planned behaviour. *Accounting, Auditing & Accountability Journal*, 28(7), 1099-1137. <https://doi.org/10.1108/AAAJ-08-2013-1449>
- Tse, Y. K., & Tan, K. H. (2012). Managing product quality risk and visibility in multi-layer supply chain. *International Journal of Production Economics*, 139, 49-57
- Turker, D. & Ozdemir, G. (2020). Modeling social sustainability: analysis of hospitality e-distributors. *Sustainability Accounting, Management and Policy Journal*, 11(4), 799-824. <https://doi.org/10.1108/SAMPJ-02-2019-0035>
- United Nations. (2022). The Sustainable Development Goals Report. Retrieved from: <https://unstats.un.org/sdgs/report/2022/>
- Villena, V. H., Revilla, E., & Choi, T. Y. (2011). The dark side of buyer-supplier relationships: a social capital perspective, *Journal of Operations Management*, 29(6), 561-576. DOI:10.1016/j.jom.2010.09.001
- Vu, H.M., Chan, H.K., Lim, M.K. & Chiu, A.S.F. (2017). Measuring business sustainability in food service operations: a case study in the fast food industry. *Benchmarking: An International Journal*, 24(4), 1037-1051. <https://doi.org/10.1108/BIJ-04-2015-0030>

- Wang, X., Yang, M., Park, K., Um, K. H., & Kang, M. (2022). Social Sustainability of a Firm: Orientation, Practices, and Performances. *International Journal of Environmental Research and Public Health*, *19* (13391) <https://doi.org/10.3390/ijerph192013391>
- Wickramasinghe, D. & Wickramasinghe, V. (2012). Effects of perceived organizational support on participation in decision making, affective commitment and job satisfaction in lean production in Sri Lanka. *Journal of Manufacturing Technology Management*, *23*(2), 157-177. <https://doi.org/10.1108/17410381211202179>
- Wijethunge, P. (2021) Report of Workplace Issues in the Sri Lanka Garment Sector: Overworked and Underpaid, Sri Lanka's Garment Workers Left Hanging by a Thread. https://media.business-humanrights.org/media/documents/Workplace-Issues-in-the-Sri-Lanka-Garment-Sector.10.2021.FINAL_.pdf
- Wolf, J. (2011). Sustainable supply chain management integration: a qualitative analysis of the German manufacturing industry, *Journal of Business Ethics*, *102*, 221–235
- Wong, K. K. K. (2013). Partial least squares structural equation modeling (PLS-SEM) techniques using SmartPLS. *Marketing Bulletin*, *24*(1), 1-32
- Wood, D. J. (1991). Corporate social performance revisited. *The Academy of Management Review*, *16*(4) 691-718.
- Xu, J., Yu, Y., Wu, Y., Zhang, J.Z., Liu, Y., Cao, Y. & Eachempati, P. (2022). Green supply chain management for operational performance: antecedent impact of corporate social responsibility and moderating effects of relational capital. *Journal of Enterprise Information Management*, *35*(6), 1613-1638. <https://doi.org/10.1108/JEIM-06-2021-0260>
- Xu, S., Lu, B., Baldea, M., Edgar, T. F., Wojsznis, W., Blevins, T. & Nixon, M. (2015). Data cleaning in the process industries. *Reviews in Chemical Engineering*, *31*(5), 453-490.
- Yu, Y., & Huo, B. (2018). Supply chain quality integration: relational antecedents and operational consequences. *Supply Chain Management*, *23*(3), 188-206. <https://doi.org/10.1108/SCM-08-2017-0280>

Zhang, J., Qi, L., Wang, C. & Lyu, X. (2022). The impact of servitization on the environmental and social performance in manufacturing firms. *Journal of Manufacturing Technology Management*, 33(3), 425-447.
<https://doi.org/10.1108/JMTM-11-2020-045>