

**Determinants of Export Competitiveness:
An Empirical Study of Tea Industry in Sri Lanka**

by

Konara Mudiyansele Vilani Sachitra
(Registration Number: 5266FM2011039)

M.Sc. Program

Year 2014

**Determinants of Export Competitiveness:
An Empirical Study of Tea Industry in Sri Lanka**

by

Konara Mudiyansele Vilani Sachitra
(Registration Number: 5266FM2011039)

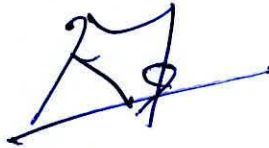
A thesis submitted to the University of Sri Jayewardenepura in partial fulfillment of the requirements for the Degree of Master of Science in Management on 31st January 2013.

Declaration of Student

The work described in this thesis was carried out by me under the supervision of Dr. P.J. Kumarasinghe and a report on this has not been submitted in whole or in part to any university or any other institute for another degree/diploma.

K.M.Vilani Sachitra

Signature:



Date:

17/06/2014

Declaration of Supervisor

I certify that the above statement made by the candidate is true and that this thesis is suitable for submission to the university for the purpose of evaluation.



Dr. P.J. Kumarasinghe

Signature:

Date:

Table of Content

Table of Content	i
Lists of Tables	iii
Lists of Figures	v
Acknowledgment	vi
Abstract	vii
1. Introduction	01
1.1 Competitiveness Index and Sri Lanka	03
1.2 Tea Industry	06
1.3 Problem Statement of the study	15
1.4 Objectives of the Study	16
1.5 Significance of the Study	16
1.6 Scope of the Study	17
1.7 Limitations of the Study	18
1.8 Structure of the study	19
1.9 Summary	19
2. Literature Review	20
2.1 Overview of Sri Lankan Economy	20
2.2 International Trade Theories	23
2.3 Competitiveness	26
2.4 Export Competitiveness	31
2.5 Porter's Diamond Model	40
2.6 Limitations of Porter's Diamond model	48
2.7 Competitiveness Measurements	49
2.8 Brand Loyalty	61
2.9 Summary	69
3. Methodology	70
3.1 Research Approach	70
3.2 Conceptual Framework	72
3.3 Operationalization	75

3.4	Population and Sample	81
3.5	Data Collection	82
3.6	Statistical Method	84
3.7	Hypotheses Development	88
3.8	Summary	90
4.	Data Analysis and Findings	91
4.1	Overview of Pilot Survey Results	91
4.2	Data Analysis of the Study	95
4.3	Validation of Measurement Properties	98
4.4	Path Coefficient	105
4.5	Bootstrapping	108
4.6	Findings of the Study	112
4.7	Summary	120
5.	Discussion	122
5.1	Overview of the Findings of the Study	122
5.2	Assessment of Literature Review and Findings of the Study	123
5.3	Managerial Implications	134
5.4	Further Research Insight	138
5.5	Summary	138
6.	Summary and Conclusion	139
7.	References	142
8.	Annexure	
	Annexure 01 - Questionnaire	163
	Annexure 02 - Pilot Survey Results	169

List of Tables

Table 1.1	Export volume and share of selected countries	03
Table 1.2	Global Competitiveness Index of selected countries	04
Table 1.3	Reasons to drink tea	07
Table 1.4	Area of tea planted (Elevation wise)	09
Table 1.5	Tea Production (Elevation wise) of Sri Lanka	09
Table 1.6	Tea Production (Category wise) of Sri Lanka	10
Table 1.7	Sri Lanka Tea Export (Quantity)	11
Table 1.8	Market share of the major tea exporting countries	12
Table 1.9	Major tea exporting countries of Sri Lanka	12
Table 1.10	Major tea exporting countries of Kenya	14
Table 2.1	Composition of exports in Sri Lanka	22
Table 2.2	Indicators of Competitiveness	59
Table 3.1	Operationalization of the variables	78
Table 4.1	Type of organization	96
Table 4.2	Years of tea exporting experience	96
Table 4.3	Number of workers engaged in the firm	96
Table 4.4	Export revenue in 2012	97
Table 4.5	Outer loading (Factor loading)	98
Table 4.6	Composite Reliability	100
Table 4.7	Latent Variable Correlation	101
Table 4.8	Cross Loading	102
Table 4.9	Multicollinearity Statistics in Regression Model	104
Table 4.10	Path Coefficient	105

Table 4.11	Outer Weights	107
Table 4.12	Outer Weights Mean, Standard Deviation and T-Value	109
Table 4.13	Outer Loading Mean, Standard Deviation and T-Value	110
Table 4.14	Significance of Path Coefficient	111
Table 4.15	The effect of the factor conditions on the tea export competitiveness	113
Table 4.16	The effect of the demand conditions on the tea export competitiveness	114
Table 4.17	The effect of the related and supporting industries on the tea export competitiveness	115
Table 4.18	The effect of the government support on the tea export competitiveness	116
Table 4.19:	The effect of the brand loyalty on the tea export competitiveness	116

List of Figures

Figure 1.1	Tea Growing Regions of Sri Lanka	08
Figure 1.2	Reveal Comparative Advantage of Tea in major tea export countries	14
Figure 2.1	Model of measurement of the national export competitiveness	35
Figure 2.2	Sri Lankan Tea Industry: competitiveness diamond	46
Figure 2.3	Conceptual model of brand loyalty	68
Figure 3.1	Research Model Sun <i>et al.</i> , (2010)	73
Figure 3.2	Research model of Bakan and Dogan (2012)	73
Figure 3.3	Conceptual Framework of the Study	74
Figure 4.1	PLS-SEM Algorithm	99
Figure 4.2	Bootstrapping	108
Figure 4.3	Proposed Model of the Study	117

ACKNOWLEDGMENT

I would like to acknowledge the efforts of different individuals who made numerous contributions towards the completion of this work. First and foremost I would like to extend my sincere appreciation to my supervisors Dr. P.J. Kumarasinghe, for his invaluable time, guidance and encouragement that enabled me to complete this research in time.

Special appreciation goes to the Faculty of Management Studies and Commerce especially the Dean: Professor. Sampath Amarathunge and Head of Department Professor. E. Dayarathne for the facilitation and encouragement they rendered to me during my studies. And also I would like to thank, Ms. Nalini Colombage, Deputy Director, IT Division, Export Development Board, and tea exporters who responded my questionnaire, for encouragement and information support.

Respondents are the key players who cooperate much to success primary data collected survey. Then special appreciation goes to all the respondents for spending their valuable time to complete the questionnaire of the study. To my parents thank you for your love and immeasurable moral support. To my friends and to the entire MBA/MSc.-2011 group for your company and intellectual contributions.

Determinants of Export Competitiveness: An Empirical Study of Tea Industry in Sri Lanka

Konara Mudiyanseelage Vilani Sachitra

ABSTRACT

Export development plays an important role in promoting economic growth and development. Understanding of export competitiveness has primarily been pursued in terms of economic variables and market conditions. The thesis involved an investigation into the determinants of export competitiveness of tea industry in Sri Lanka. The main purpose of this study is to identify the factors which affecting to the competitiveness of tea industry in Sri Lanka and to develop a framework that helps to enhance the competitiveness of tea industry. This study integrated perspectives from export competitiveness, the resource based view of the firm, local and foreign demand conditions of the firm, association with related and supporting industries, government sources and brand loyalty. Quantitative research approach was used and Porter's diamond model with some adaptations was taken as proposed model of this study. E-mail survey compromised with the structured questionnaire was used to collect primary data from the sample. Key managers of tea exporting firms were considered as the respondents. Partial least squares structural equation model (PLS-SEM) was utilized to analyze the contribution of each factor on tea export competitiveness. The data obtained from the firm level survey were analyzed using Smart PLS version 2.0 and SPSS (version 16) statistical packages. Supported by the empirical evidences this study found out that factor conditions have the most significant influence of export competitiveness

of tea industry and the second important is government support. Followed by government support, demand condition and brand loyalty have also made positive impact on export competitiveness of tea industry in Sri Lanka. Then the results suggested that factor conditions, demand conditions, government support, brand loyalty and related and supporting industries can help Sri Lankan tea industry to sustain its competitive advantage. While identifying important elements, results indicated that raw material, technology, physical infrastructure, information infrastructure, related industries, and firm characteristics have significant impact. Giving priority to those elements strategies should be developed to enhance competitiveness of Sri Lankan tea export. By creating favourable conditions, Sri Lanka can remain competitive in the global tea market. Furthermore, it is more vital to conduct a comparative analysis of determinants of export competitiveness and to assess the interaction among the factors affecting to export competitiveness.

Key words: Tea industry, Competitiveness, Porter's diamond model, Partial least squares structural equation model

1. INTRODUCTION

The process of economic integration, globalization and technological advancement strengthen export development of nations. Export development plays an important role in promoting economic growth and development. It contributes significantly to enhance capital inflow, reduce trade balance deficits, make balance of payment (BOP) surplus, increase employment and expand the production base of a nation. As a result of increasing size of international trade, the concept of export competitiveness plays a vital role in international trading system. Export competitiveness has been paid more attention in order to develop export portfolio of nations. To promote economic development and survival in the global competitive market, export competitiveness is an essential component of a country.

The nation's long-term survival depends on how it compares with other countries which produce similar products. For small economies, export is substantial in sustaining growth and vitality (Saboniene, 2009, p.49). Export contributes economy in terms of capital inflows, employment, expansion of industry widening the production base, and achieve economies of scale in domestic industries.

Sri Lanka's national economy has expanded during the post independent period. In 1950 Sri Lanka recorded US \$ 1 billion gross domestic product and it has expanded to US \$ 60 billion in 2012. Throughout this expansion, service sector provides mass contribution to national economy. The expansion of domestic production does not contribute much on the external sector (depends on domestic market); it can be examined by referring declining share of Sri Lanka's export on GDP and world trade. The share of Sri Lanka's

export as a percentage of gross domestic products (GDP) is fluctuating from time to time, however, after 2005 it shows a continuous declining tendency. Considering the time period; in 1950, share of export of GDP was 28 percent, 1970 it was 20 percent, in 2000 it was 33 percent, 2005, 26 percent, 2007, 24 percent, 2009, 17 percent, 2010, 18 percent, 2011, 18 percent and last recorded in 2012 it was 16.67 percent (Central Bank Reports). There is no significant expansion of foreigners' demand for Sri Lanka's products. Since 2005, economic growth has recorded above 6 percent and last two years (2010 and 2011) it reached to 8 percent. Declining tendency of export share of GDP indicates that Sri Lanka was unable to raise its export at least at the same rate as GDP growth. Depending on domestic market is not a good development signal for a country like Sri Lanka because it does not have a strong domestic market compared to India and China.

World export value has doubled during the time period from 2000 to 2011, but Sri Lanka's export value increased relatively little amount compared to other Asia countries like India, Bangladesh, Thailand, Vietnam and Philippine. For an example; India, Bangladesh, Indonesia, Philippines, and Vietnam increased their export market share in 2011, compared with 2010 export market share, by 17, 15, 10, 9, and 18 percent respectively. Sri Lanka's share in the world total export has declined drastically from year 2000 to 2011 (Table 1.1). Based on the International Trade Center (ITC) statistical data, Sri Lanka's share in world export; 2000 – 0.08 percent, 2005 – 0.06 percent, 2009 – 0.05 percent, 2010 – 0.048 percent 2011 – 0.04 percent and 2012 – 0.055 percent.

Table 1.1: Export volume and share of selected countries

Country	Export Volume (US \$)			Export as a percentage of world export	
	2001	2010	2011	2010	2011
Thailand	64,919,226	195,311,520	228,823,973	1.26	1.26
Philippines	31,150,203	38,435,802	51,497,515	0.33	0.36
Sri Lanka	4,672,001	8,304,052	10,010,818	0.048	0.04
Vietnam	15,029,192	72,236,665	97,730,073	0.46	0.54
India	43,878,489	220,408,496	301,483,250	1.42	1.66
Bangladesh	5,417,273	19,955,832	25,891,270	0.13	0.15
Singapore	121,753,789	351,867,167	409,503,631	2.25	2.25
Indonesia	56,316,867	157,779,103	203,496,619	1.01	1.12

Source: International Trade Center (ITC) database

Sri Lanka being a tiny economy has an insignificant share of exports in the world exports. It is even less than 1%. Thus, its share in world exports amounted to about 0.085% in 2000 and that share had declined to about 0.055% in 2012. It depicts that when the world exports have been rising, Sri Lanka has failed to keep pace with the global growth trends. It demonstrates the existence of a serious structural problem relating to Sri Lanka's export sector and immediate measures must be applied to correct those structural issues.

1.1 Competitiveness Index and Sri Lanka

The Atlas of Economic Complexity Index (ECI) assesses the complexity of each product produced by a nation. The ECI measures ubiquity (number of countries that a product is connected to) and diversity (number of products that a country is connected to) of a particular product. The ECI shows a clear picture on competitiveness of a country's product. In the ECI (2011), Sri Lanka's ranking in the index is No.71. While comparing