### References

- Abdul-Rashid, S. H., Sakundarini, N., Ghazilla, R. A. R., & Thurasamy, R. (2017). The impact of sustainable manufacturing practices on sustainability performance: Empirical evidence from Malaysia. International Journal of Operations and Production Management, 37(2), 182-204.
- Aggarwal, S., & Srivastava, M. K. (2016). Towards a grounded view of collaboration in Indian agrifood supply chains: a qualitative investigation. British Food Journal, 118 (5), 1085-1106.
- Aka, U., & Juliet, E. G. (2018). Impact of Organizational Communication Processes on Employees' Performance: A Case of Selected Civil Service Ministries in Bayelsa State. International Journal of Innovation and Research in Educational Sciences, 5(1), 2349-5219.
- Akkermans, H., Bogerd, P., & Van Doremalen, J. (2004). Travail, transparency and trust: A case study of computer-supported collaborative supply chain planning in high-tech electronics. European Journal of Operational Research, 153(2), 445-456.
- Al-Ghwayeen, W. S., & Abdallah, A. B. (2018). Green supply chain management and export performance: The mediating role of environmental performance. Journal of Manufacturing Technology Management, 29(7), 1233-1252.
- Aung, M. M., & Chang, Y. S. (2014). Traceability in a food supply chain: Safety and quality perspectives. Food control, 39, 172-184. doi:10.1016/j.foodcont.2013.11.007
- Bangani, S., & Tshetsha, V. (2018). Collaboration on LibGuides in public universities in South Africa. Global Knowledge, Memory and Communication, 67(4/5), 259-275.
- Baron, R. M., & Kenny, D. A. (1986). The moderator-mediator variable distinction in social psychological research: Conceptual, strategic, and statistical considerations. Journal of Personality and Social Psychology, 51(6), 1173.
- Barratt, M., & Barratt, R. (2011). Exploring internal and external supply chain linkages: Evidence from the field. Journal of Operations Management, 29(5), 514-528.
- Bartlett, P. A., Julien, D. M., & Baines, T. S. (2007). Improving supply chain performance through improved visibility. The International Journal of Logistics Management, 18(2), 294-313.
- Bartnik, R., & Park, Y. (2018). Technological change, information processing and supply chain integration: a conceptual model. Benchmarking: An International Journal, 25(5), 1279-1301.
- Battini, D., Hassini, E., Manthou, V., Giacchetta, G., & Marchetti, B. (2013). Medical waste management: a case study in a small size hospital of central Italy. Strategic Outsourcing: An International Journal. 6(1), 65-84.
- Beulens, A. J., Broens, D. F., Folstar, P., & Hofstede, G. J. (2005). Food safety and transparency in food chains and networks Relationships and challenges. Food control, 16(6), 481-486.
- Blome, C., Paulraj, A., & Schuetz, K. (2014). Supply chain collaboration and sustainability: a profile deviation analysis. International Journal of Operations and Production Management, 34(5), 639-663.

- Bowersox, D. J., Closs, D. J., & Stank, T. P. (1999). 21<sup>st</sup> century logistics: making supply chain integration a reality. Retrieved from: http://worldcat.org/isbn/0965865320
- Bryman, A. (2012). Social research methods. OUP Oxford.
- Burton, L. J., & Mazerolle, S. M. (2011). Survey instrument validity part I: Principles of survey instrument development and validation in athletic training education research. *Athletic Training Education Journal*, 6(1), 27-35.
- Cao, G., Duan, Y., & Cadden, T. (2019). The link between information processing capability and competitive advantage mediated through decision-making effectiveness. *International Journal of Information Management*, 44, 121-131. doi: org/10.1016/j.ijinfomgt.2018.10.003
- Cao, G., Duan, Y., & Li, G. (2015). Linking business analytics to decision making effectiveness: A path model analysis. *IEEE Transactions on Engineering Management*, 62(3), 384-395.
- Cao, M., & Zhang, Q. (2011). Supply chain collaboration: Impact on collaborative advantage and firm performance. *Journal of Operations Management*, 29(3), 163-180.
- Carter, C. R., & Easton, L. P. (2011). Sustainable supply chain management: evolution and future directions. *International Journal of Physical Distribution and Logistics Management*, 41(1), 46-62.
- Carter, C. R., & Rogers, D. S. (2008). A framework of sustainable supply chain management: moving toward new theory. *International Journal of Physical Distribution and Logistics Management,* 38(5), 360-387.
- Catalan, M., & Kotzab, H. (2003). Assessing the responsiveness in the Danish mobile phone supply chain. *International Journal of Physical Distribution and Logistics Management, 33*(8), 668-685.
- Chaudhary, K., & Vrat, P. (2018). Case study analysis of e-waste management systems in Germany, Switzerland, Japan and India: A RADAR chart approach. *Benchmarking: An International Journal*, 25(9), 3519-3540.
- Chen, C. D., Fan, Y. W., & Farn, C. K. (2009). Cultivating focal firm's supply chain process integration capabilities: the investigation of critical determinants and consequences. *World Academy of Science Engineering and Technology*, 41, 191-199. doi: 10.5281/zenodo.1075633
- Chen, F. F. (2007). Sensitivity of goodness of fit indexes to lack of measurement invariance. *Structural Equation Modeling: A Multidisciplinary Journal*, 14(3), 464-504.
- Chen, I. J. (2001). Planning for ERP systems: analysis and future trend. *Business Process Management Journal*. 7(5), 374-386.
- Daft, R. L., & Weick, K. E. (1984). Toward a model of organizations as interpretation systems. *Academy of Management Review*, *9*(2), 284-295.

- Dickel, P. (2017). The impact of protectability and proactiveness on the environmental performance of new ventures. Corporate Governance: The International Journal of Business in Society, 17(1), 117-133.
- Duan, Y., & Aloysius, J. A. (2019). Supply chain transparency and willingness-to-pay for refurbished products. The International Journal of Logistics Management, 30(3), 797-820.
- Dubey, R., Bag, S., & Ali, S. S. (2014). Green supply chain practices and its impact on organizational performance: an insight from Indian rubber industry. International Journal of Logistics Systems and Management, 19(1), 20-42.
- Egels-Zandén, N., Hulthén, K., & Wulff, G. (2015). Trade-offs in supply chain transparency: the case of Nudie Jeans Co. Journal of Cleaner Production, 107, 95-104. doi: 10.1016/j. jclepro.2014.04.074
- Elkington, J. (1994). Towards the sustainable corporation: Win-win-win business strategies for sustainable development. *California Management Review*, 36(2), 90-100.
- Faisal, M. N. (2015). A study of inhibitors to transparency in red meat supply chains in Gulf cooperation council (GCC) countries. Business Process Management Journal, 21(6), 1299-1318.
- Fawcett, S. E., & Magnan, G. M. (2002). The rhetoric and reality of supply chain integration. International Journal of Physical Distribution & Logistics Management. 32(5), 339-361.
- Filimonau, V., & Delysia, A. (2019). Food waste management in hospitality operations: A critical review. Tourism Management, 71, 234-245. doi: 10.1016/j.tourman.2018.10.009
- Fine, B. (2001). Social capital versus social theory: Political economy and social science at the turn of the millennium. London: Routledge
- Fuller, C. M., Simmering, M. J., Atinc, G., Atinc, Y., & Babin, B. J. (2016). Common methods variance detection in business research. Journal of Business Research, 69(8), 3192-3198.
- Galahitiyawe, N. W. K. & Jayakody, J. A. R.(2019). Managing product complexity and variety for operational performance through an integrated green supply chain. Colombo Business Journal, 10(1), 19-43.
- Gardner, T. A., Benzie, M., Börner, J., Dawkins, E., Fick, S., Garrett, R., Godar, J., Grimard, A., Lake, S., Larsen, R.K., Mardas, N., McDermott, C.L., Meyfroidtf, P., Osbeck, M., Persson, M., Sembres, T., Suavet, C., Strassburg, B., Trevisan, A., West, C., & Wolvekamp, P. (2019). Transparency and sustainability in global commodity supply chains. World Development, 121, 163-177.
- Gimenez, C., & Tachizawa, E.M. (2012). Extending sustainability to suppliers: A systematic literature review. Supply Chain Management: An International Journal, 17(5), 531-534.
- Gold, S., Seuring, S., & Beske, P. (2010). Sustainable supply chain management and interorganizational resources: a literature review. Corporate Social Responsibility and Environmental Management, 17(4), 230-245.
- Haat, H. C. M., Rahman, A. R., & Mahenthiran, S. (2008). Corporate governance, transparency and

- performance of Malaysian companies. Managerial Auditing Journal, 23(8), 744-778.
- Hair, J. F., Hult, G. T. M., Ringle, C., & Sarstedt, M. (2014). *A primer on partial least squares structural equation modeling (PLS-SEM)*. USA: Sage Publications, Inc.
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, *31*(1), 2-24.
- Hair, J., Ringle, C., & Sarstedt, M. (2011). PLS-SEM: Indeed a Silver Bullet. *Journal of Marketing Theory and Practice*, 19, 139-151. Retrieved from: https://doi.org/10.2753/MTP1069-6679190202
- Hammervoll, T., & Bø, E. (2010). Shipper-carrier integration: overcoming the transparency problem through trust and collaboration. *European Journal of Marketing*, 44(7/8), 1121-1139.
- Henseler, J., Ringle, C. M., & Sarstedt, M. (2015). A new criterion for assessing discriminant validity in variance-based structural equation modeling. *Journal of the Academy of Marketing Science*, 43(1), 115-135.
- Hillary, R. (1999). Evaluation of study reports on the barriers, opportunities and drivers for small and medium sized enterprises in the adoption of environmental management systems. London: Network for Environmental Management and Auditing.
- Huang, P. Y., Pan, S. L., & Ouyang, T. H. (2014). Developing information processing capability for operational agility: implications from a Chinese manufacturer. *European Journal of Information Systems*, *23*(4), 462-480.
- Hult, G. T. M., Ketchen Jr, D. J., & Slater, S. F. (2004). Information processing, knowledge development, and strategic supply chain performance. *Academy of Management Journal*, 47(2), 241-253.
- Iacobucci, D., & Duhachek, A. (2003). Advancing alpha: Measuring reliability with confidence. *Journal of Consumer Psychology, 13*(4), 478-487.
- Jackson, C. B. (2016). *Downsizing in community colleges: An exploratory study of survivors' perspectives of leadership communication* (Doctoral dissertation, Capella University).
- Jayaraman, V., Singh, R., & Anandnarayan, A. (2012). Impact of sustainable manufacturing practices on consumer perception and revenue growth: an emerging economy perspective. *International Journal of Production Research*, *50*(5), 1395-1410.
- Jeswit, J., & Kara, S. (2008). Carbon emissions and CES in manufacturing. *CIRP Annals-Manufacturing Technology*, *57*(1), 17-20.
- Joshi, A., Kale, S., Chandel, S., & Pal, D. K. (2015). Likert scale: Explored and explained. *British Journal of Applied Science and Technology*, 7(4), 396.

- Judge, W. Q., & Douglas, T. J. (1998). Performance implications of incorporating natural environmental issues into the strategic planning process: An empirical assessment. Journal of Management Studies, 35(2), 241-262.
- Kainuma, Y., & Tawara, N. (2006). A multiple attribute utility theory approach to lean and green supply chain management. International Journal of Production Economics, 101(1), 99-108.
- Kim, J. H., Youn, S., & Roh, J. J. (2011). Green supply chain management orientation and firm performance: evidence from South Korea. International Journal of Services and Operations Management, 8(3), 283-304.
- King, A. A., & Lenox, M. J. (2001). Lean and green: An empirical examination of the relationship between lean production and environmental performance. Production and Operations Management, 10(3), 244-256.
- Klassen, R. D., & Vachon, S. (2003). Collaboration and evaluation in the supply chain: The impact on plant-level environmental investment. Production and Operations Management, 12(3), 336-352.
- Kung, F. H., Huang, C. L., & Cheng, C. L. (2012). Assessing the green value chain to improve environmental performance: Evidence from Taiwan's manufacturing industry. International Journal of Development Issues, 11(2), 111-128.
- Laari, S., Töyli, J., Solakivi, T., & Ojala, L. (2016). Firm performance and customer-driven green supply chain management. Journal of Cleaner Production, 112, 1960-1970. doi: 10.1016/j. jclepro.2015.06.150
- Liljestrand, K. (2017). Logistics solutions for reducing food waste. *International Journal of Physical* Distribution & Logistics Management, 47(4), 318-339.
- Makadok, R. (2001). Toward a synthesis of the resource-based and dynamic-capability views of rent creation. Strategic Management Journal, 22(5), 387-401.
- Malone, T. W. (1988). What is coordination theory? Retrieved from: https://dspace.mit.edu/ bitstream/handle/1721.1/2208/SWP-2051-27084940-CISR-182.pdf?sequence=1
- Malone, T. W., & Crowston, K. (1990). What is coordination theory and how can it help design cooperative work systems? In Proceedings of the 1990 ACM conference on Computersupported cooperative work, 357-370. Retrieved from: https://dspace.mit.edu/bitstream/ handle/1721.1/2396/SWP-3402-23946901-CCSTR-112.pdf?sequence%3D1
- Matopoulos, A., Vlachopoulou, M., Manthou, V., & Manos, B. (2007). A conceptual framework for supply chain collaboration: empirical evidence from the agri-food industry. Supply Chain Management: An International Journal, 12(3), 177-186.
- Morgan, T. R., Richey Jr, R. G., & Ellinger, A. E. (2018). Supplier transparency: Scale development and validation. The International Journal of Logistics Management, 29(3), 959-984.

- Nah, F. F. H., Lau, J. L. S., & Kuang, J. (2001). Critical factors for successful implementation of enterprise systems. *Business Process Management Journal*, 7(3), 285-296.
- Pakdeechoho, N., & Sukhotu, V. (2018). Sustainable supply chain collaboration: incentives in emerging economies. *Journal of Manufacturing Technology Management*, *2*9(2), 273-294.
- Pant, R. R., Prakash, G., & Farooquie, J. A. (2015). A framework for traceability and transparency in the dairy supply chain networks. *Procedia-Social and Behavioral Sciences*, 189, 385-394. doi: 10.1016/j.sbspro.2015.03.235
- Park, H. M. (2009). Comparing group means: t-tests and one-way ANOVA using Stata, SAS, R, and SPSS. Retrieved from: https://scholarworks.iu.edu/dspace/bitstream/handle/2022/19735/T-tests\_and\_One-way\_ANOVA\_Using%20Stata\_SAS\_R\_SPSS.pdf;sequence=1
- Paulraj, A. (2011). Understanding the relationships between internal resources and capabilities, sustainable supply management and organizational sustainability. *Journal of Supply Chain Management*, 47(1), 19-37.
- Pislaru, M., Herghiligiu, I. V., & Robu, I. B. (2019). Corporate sustainable performance assessment based on fuzzy logic. *Journal of Cleaner Production*, 223(C), 998-1013.
- Popp, A. (2000). Swamped in information but starved of data: information and intermediaries in clothing supply chains. *Supply Chain Management: An International Journal*, *5*(3), 151-161.
- Ramanathan, U., Gunasekaran, A., & Subramanian, N. (2011). Supply chain collaboration performance metrics: a conceptual framework. *Benchmarking: An International Journal, 18* (6), 856-872. DOI: http://doi.org/10.1108/14635771111180734.
- Sarstedt, M., Hair Jr, J. F., Cheah, J. H., Becker, J. M., & Ringle, C. M. (2019). How to specify, estimate, and validate higher-order constructs in PLS-SEM. *Australasian Marketing Journal (AMJ)*, 27(3), 197-211.
- Saunders, M., Lewis, P., & Thornhill, A. (2009). *Research Methods for Business Students*. New York: Pearson.
- Schaltegger, S., & Synnestvedt, T. (2002). The link between green and economic success: environmental management as the crucial trigger between environmental and economic performance. *Journal of Environmental Management*, 65(4), 339-346.
- Schultze, W., & Trommer, R. (2012). The concept of environmental performance and its measurement in empirical studies. *Journal of Management Control*, 22(4), 375-412.
- Sekaran, U. (2003). *Research Methods for Business: A Skill-Building Approach* (4th ed.). New York: John Wiley & Sons. Retrieved from: https://www.scirp.org/(S(vtj3fa45qm1ean45vvffcz55))/reference/ReferencesPapers.aspx?ReferenceID=1906678
- Sekaran, U., & Bougie, R. (2016). *Research methods for business: A skill building approach.* New York: John Wiley & Sons.

- Singh, A., & Teng, J. T. (2016). Enhancing supply chain outcomes through information technology and trust. Computers in Human Behavior, 54, 290-300. doi: 10.1016/j.chb.2015.07.051
- Singh, R. J., & Sohani, N. (2011). A proposed model for integration of ERP, CRM, SRM and supply chain management. International Conference on Industrial Engineering, SVNIT Surat.
- Sisaye, S., & Birnberg, J. G. (2015). Chapter 7 Conclusion and Implications for Future Research. An Organizational Learning Approach to Process Innovations: The Extent and Scope of Diffusion and Adoption in Management Accounting Systems (pp.111-119). Emerald Group Publishing Limited. Retrieved from: https://doi.org/10.1108/S1479-3512(2012)0000024011
- Solovida, G. T., & Latan, H. (2017). Linking environmental strategy to environmental performance: mediation role of environmental management accounting. Sustainability Accounting, Management and Policy Journal, 8(5), 595-619.
- Soosay, C. A., & Hyland, P. (2015). A decade of supply chain collaboration and directions for future research. Supply Chain Management: An International Journal, 20(6), 613-630.
- Tsikriktsis, N. (2005). A review of techniques for treating missing data in OM survey research. *Journal of Operations Management, 24(1), 53-62.*
- Tushman, M. L., & Nadler, D. A. (1978). Information processing as an integrating concept in organizational design. Academy of Management Review, 3(3), 613-624.
- Vachon, S., & Klassen, R. D. (2008). Environmental management and manufacturing performance: The role of collaboration in the supply chain. International Journal of Production Economics, 111(2), 299-315.
- Vachon, S., & Klassen, R.D. (2006). Extending green practices across the supply chain: the impact of upstream and downstream integration. International Journal of Operations and Production Management, 26(7), 795-821.
- Van der Vorst, J. G. A. J. (2004). Supply Chain Management: theory and practices. In Bridging Theory and Practice (pp. 105-128). Reed Business.
- Varsei, M., Soosay, C., Fahimnia, B., & Sarkis, J. (2014). Framing sustainability performance of supply chains with multidimensional indicators. Supply Chain Management: An International Journal, 19(3), 242-257.
- Walls, J.L., Berrone, P., & Phan, P.H. (2012). Corporate governance and environmental performance: is there really a link? Strategic Management Journal, 33(8), 885-913.
- Weick, K. (1969). The Social Psychology of Organizing. New York: Reading Addison-Wesley.
- Wong, K. K. (2013). Partial least squares structural equation modeling (PLS-SEM) techniques using SmartPLS. Marketing Bulletin, 24(1), 1-32.

- Yang, C. S., Lu, C. S., Haider, J. J., & Marlow, P. B. (2013). The effect of green supply chain management on green performance and firm competitiveness in the context of container shipping in Taiwan. *Transportation Research Part E: Logistics and Transportation Review, 55,* 55-73. doi: 10.1016/j.tre.2013.03.005
- Zhu, Q., & Sarkis, J. (2004). Relationships between operational practices and performance among early adopters of green supply chain management practices in Chinese manufacturing enterprises. *Journal of Operations Management*, 22(3), 265-289.