

References

- Dean, J. W., & Bowen, D. E. (1994). Management Theory and Total Quality: Improving Research and Practice Through Their Development. *Academy of Management Review*, 19(3), 392-418.
- Deming, W. (1986). *Out of the Crisis*. Massachusetts Institute of Technology, Center for Advanced Engineering Study.
- Feigenbaum, A. V. (2002). *Total Quality Management*. New Jersey: John Wiley & Sons.
- Gapp, R., Fisher, R., & Kobayashi, K. (2008). Implementing 5S within a Japanese Context: an integrated management system. *Management Decision*, 46(4), 565-579.
- Gomes, S. (2011, July). *Chapter – 6: Quality Circle*. Retrieved August 30, 2015, from <https://xisspm.files.wordpress.com/2011/07/chap-6-qc.pdf>
- Griffin, R. W. (1988). Consequences of Quality Circles in an Industrial Setting: A Longitudinal Assessment. *Academy of Management Journal*, 31(2), 338-358.
- Grosfeld-Nira, A., Ronenb, B., & Kozlovskyc, N. (2007). The Pareto managerial principle: when does it apply? *International Journal of Production Research*, 45(10), 2317-2325.
- Hill, S. (1991). Why Quality Circles Failed but Total Quality Management Might Succeed. *British Journal of Industrial Relations*, 29(4), 541-568.
- Jayaweera, S., Gunawardena, C., Shanmugam, T., & Colombage, S. (2013). *Out-of-School Children in Sri Lanka: Country Study*. Colombo: UNICEF Sri Lanka. Retrieved from http://www.unicef.org/srilanka/2013_OSS.pdf
- Jones, B. (2014, June 20). *5 Ways Creativity Leads to Productivity*. Retrieved July 1, 2015, from Entrepreneur: <http://www.entrepreneur.com/article/234997>
- Juneja, D., Ahmad, S., & Kumar, S. (2011). Adaptability of Total Quality Management to Service Sector. *International Journal of Computer Science and Management Studies*, 11(2), 93-98.
- Little, A. W. (2000). *Primary Education Reform in Sri Lanka*. Colombo: Educational Publications Department, Ministry of Education and Higher Education.

- Liyanage, K., Wijesinghe, K., & Fonseka, A. (2010). Factors Contributing to the Sustainability of 5S in Sri Lankan Organizations. *Sri Lankan Journal of Management*, 15(2,3 & 4), 103-114.
- Markos, S., & Sridevi, M. S. (2010). Employee Engagement: The Key to Improving Performance. *International Journal of Business and Management*, 5(12), 89-96.
- Matsuo, M., & Nakahara, J. (2013). The effects of the PDCA cycle and OJT on workplace learning. *The International Journal of Human Resource Management*, 24(1), 195-207.
- MOE. (2013). *Sri Lanka Education Information*. Colombo: Ministry of Education. Retrieved from http://www.moe.gov.lk/english/images/Statistics/sri_lanka_education_information_2013.pdf
- Mohanty, R., & Deshmukh, S. (1998). Managing Green Productivity: Some Strategic Directions. *Production Planning & Control*, 9(7), 624-633.
- Morrow, P. C. (1997). The measurement of TQM principles and work-related outcomes. *Journal of Organizational Behaviour*, 18, 363-376.
- National Productivity Award*. (n.d.). Retrieved June 25, 2015, from National Productivity Secretariat: <http://www.productivity.lk/index.php/competition/national-productivity-award.html>
- Odden, A., & Clune, W. (1995). Improving Educational Productivity and School Finance. *Educational Researcher*, 24(9), 6-10,22.
- Powell, T. C. (1995). Total Quality Management as Competitive Advantage: A Review and Empirical Study. *Strategic Management Journal*, 16, 15-37.
- Rice, J., & Schwartz, A. (2015). Toward and Understanding of Productivity in Education. In H. F. Ladd, & M. E. Goertz, *Handbook of Research in Education Finance and Policy* (2nd ed., pp. 125-140). New York: Routledge.
- Riordan, C. M., Vandenberg, R. J., & Richardson, H. A. (2005). Employee involvement culture and organizational effectiveness. *Human Resource Management*, 44(4), 471-488.

- Scott-Ladd, B., Travaglione, A., & Marshall, V. (2006). Casual inference between participation in decision making, work efforts, rewards, job satisfaction and commitment. *Leadership and Organization Development Journal*, 27(5), 399-409.
- Suito, K. (1998). Total productivity management. *International Journal of Productivity and Performance Management*, 47(4), 117-127.
- Talib, F., Rahman, Z., & Qureshi, M. (2010). Pareto Analysis of Total Quality Management Factors Critical to Success for Service Industries. *International Journal for Quality research*, 4(2), 155-168.
- Tangen, S. (2002). Understanding the concept of productivity . *Proceedings of the 7th Asia Pacific Industrial Engineering and Management Systems Conference*. Taipei.
- UNESCO. (1984). Final Report - International Conference on Education. (pp. 27-33). Geneva: International Bureau of Education, UNESCO.
- Yusof, S., & Aspinwall, E. (2000). Total quality management implementation frameworks: comparison and review. *Total Quality Management*, 11(3), 281-294.