References

Ahmed, F., Capretz, L. F., Bouktif, S., & Campbell, P. (2012). Soft skills requirements in software development jobs: a cross-cultural empirical study. *Journal of Systems and Information Technology, 14*(1), 58-81. doi:10.1108/13287261211221137

Andres, H. P., & Zmud, R. W. (2002). A Contingency Approach to Software Project Coordination. *Journal of Management Information Systems, 18*(3), 41-70. doi:10.1080/07421222.2002.11045695

Babu, A. J., & Suresh, N. (1996). Modelling and optimizing. *International Journal of Quality & Reliability Management*, 95-103. doi:10.1108/02656719610116117

Barki, H., Suzanne, R., & Jean Talbot. (2001). An Integrative Contingency Model of Software Project Risk Management. *Journal of Management Information Systems, 17*(4), 37-70. doi:10.1080/07421222.2001.11045666

Blackburn, J. D., & Scudder, G. D. (1996). Time-based software development. *Integrated Manufacturing Systems, 7*(2), 60-66. doi:10.1108/09576069610111918

Delgado, R. F. (2001). Planning for Quality Software. *SAM Advanced Management Journal, 57*(2), 25-28.

Goldoni, V., & Oliveira, M. (2010). Knowledge management metrics in software development companies in Brazil. *Journal of Knowledge Management, 14*(2), 301-313. doi:10.1108/13673271011032427

Goldstein, Z., Petrie, D., & Sherif, Y. (2010). Finding middle ground management strategy for software. *Information Management and Computer Security*, 185-197. doi:10.1108/09685221011064717

Hamid, T. K., Sengupta, K., & Swett , C. (1999). The Impact of Goals on Software Project Management: An Experimental Investigation. *MIS Quarterly, 23*(4), 531-555. doi:10.2307/249488

Issac, G., Rajendran, C., & Anantharaman, R. N. (2004). A Conceptual Framework for Total Quality Management in Software Organizations. *Total Quality Management & Business Excellence, 15*(3), 307-344. doi:10.1080/1478336042000183398

Karageorgos, A., Rapti, E., & Gerogiannis, V. C. (2015, 01). Resource Allocation in Software Projects Using a. *Journal of Software, 10*(12), 1351-1358. doi:10.17706/jsw.10.12.1351-1358

Lee, G., & Xia, W. (2010). Toward Agile: An Integrated Analysis of Quantitative and Qualitative Field Data on Software Development Agility. *MIS Quarterly, 34*(1), 87-114. doi:10.2307/20721416

Lesser, E., & Ban, L. (2016). How leading companies practice software development and delivery to achieve a competitive edge. *Strategy & Leadership, 44*(1), 41-47. doi:10.1108/SL-11-2015-0083

Makarainen, M. (2000). *Software Change Management Processes in the development of Embedded Software.* Linnanmaa: VTT Publications. Retrieved from https://www.vtt.fi/inf/pdf/publications/2000/P416.pdf

Nogeste, K., & Walker, D. H. (2006). Using knowledge management to revise software-testing processes. *Journal of Workplace Learning, 18*(1), 6-27. doi:10.1108/13665620610641283

Nonaka, I., & Takeuchi, H. (1995). *The Knowledge Creating Company.* New York, United States of America: Oxford University Press.

O'Dell, C., Hubert, C., & Elliott, S. (2000). *Knowledge Management – A Guide for Your Journey to Best-Practice.* Houston: American Productivity & Quality Center.

Ozdamar, U., & Alanya, E. (2001). Uncertainty Modelling in Software Development Projects (With Case Study). *Annals of operations Research*, 157-178.

Panorama Consulting Solutions. (2016). Retrieved from www.panorama-consulting.com: https://www.panorama-consulting.com/overview-of-the-top-10-erp-systems/

Ravichandran, T., & Rai, A. (1999). Total Quality Management in Information Systems Development: Key Constructs and Relationships. *Journal of Management Information Systems, 16*(3), 119-155. doi:10.1080/07421222.1999.11518259

Samantra, C., Datta, S., Mahapatra, S. S., & Debata, B. R. (2016). Interpretive structural modelling of critical risk factors in software engineering. *Benchmarking: An International Journal*, 2-24. doi:10.1108/BIJ-07-2013-0071

SLASSCOM. (2016). *SLASSCOM.* Retrieved from www.slasscom.lk: https://slasscom.lk/sites/default/files/SLASSCOM%20Strategy%20Doc%20- %20Final%20%28%20Print%20%29.compressed.pdf

Slaughter, S. A., Levine, L., Ramesh, B., Pries-Heje, J., & Baskerville, R. (2006). Aligninig Software Processes with Strategy. *MIS Quarterly, 30*(4), 891-918. doi:10.2307/25148758

Subramanyam, R., Ramasubbu, N., & Krishnan, M. S. (2012). In Search of Efficient Flexibility: Effects of Software Component Granularity on Development Effort, Defects, and Customization Effort. *Information Systems Research, 23*(3), 787–803. doi:10.2307/23276485

Sudhakar, G. P., Farooq, A., & Patnaik, S. (2011). Soft factors affecting the performance of software development teams. *Team Performance Management: An International Journal, 17*(3), 187-205. doi:10.1108/13527591111143718

Tolentino, A. L. (2004). New Concepts Of Productivity And Its Improvement. *The European Productivity Network Seminar, Budapest*.

Trendowicz, A., & Münch , J. (2009). Factors Influencing Software Development Productivity - State of the Art and Industrial Experiences. *Advances in Computers, 77*, 185-241. doi:10.1016/S0065-2458(09)01206-6